



News Release

Media Relations Office

Washington, D.C.

Tel. 202.622.4000

For Release: 4/16/01

Release No: IR-2001-47

**IRS EXPANDS INFORMATION TECHNOLOGY STAFF, SELECTS
JAMES RINALDI AS CHIEF, INFORMATION TECHNOLOGY SERVICES**

WASHINGTON -- The Internal Revenue Service announced today the selection of James Rinaldi as Chief, Information Technology Services. In this position, Rinaldi will be responsible for the management of the operations, maintenance and enhancement of IRS installed systems and technology.

He will report to John C. Reece, the new Deputy Commissioner for Modernization & Chief Information Officer. Rinaldi will oversee a workforce of approximately 7,500 highly skilled information technology (IT) professionals with a customer service focus.

The Information Technology Services (ITS) organization represents one major component of the IRS Modernization Information Technology Services (MITS) organization. MITS will oversee the migration of IRS computer and business modernization initiatives into the daily IT operations. The Business Systems Modernization (BSM) Office represents the other major component of MITS and is responsible for revamping business practices and new technology.

In partnership with Bert Concklin, Associate Commissioner BSM, Rinaldi will be responsible for the integration of new technology to support the nation's tax administration system.

"James brings a broad range of information systems expertise that will be integral to merging modern technology with our daily customer service operations," said IRS Commissioner Charles O. Rossotti. "His extensive IT management skills in the customer service arena will ensure our success in keeping abreast of technology in support of our mission to provide top quality service."

Before joining the IRS, Rinaldi was senior vice president, Information Resources Operations for Marriott International, in Bethesda, Maryland. In that role, he was responsible for the technology infrastructure for over 2,000 locations and the corporate computing center.

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Prior to becoming senior vice president, Rinaldi held various upper-level IT managerial positions within Marriott in the areas of end-user computing, architecture and construction, and systems programming. One of his many successes was the development of web operations for the management of Marriott's internet, extranet and intranet infrastructure.

Before that, Rinaldi held management and programming positions with IT corporations in Florida.

Rinaldi has a Bachelor of Arts in Computer Science from the University of North Florida in Jacksonville. He has successfully completed executive and leadership development programs at the University of Maryland in College Park.

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